




Esmeralda C. Enriquez


Certified I.T.

enriquezec15@gmail.com 

(520) 203 9493 

Tucson, AZ 

esmeraldaenriquez.com 

linkedin.com/in/esmeralda-enriquez 

Certified IT professional with CompTIA A+ and CompTIA ITF+ certifications, seeking to start my career in the IT field. Highly motivated and eager to continuously learn and develop new skills. Excited to contribute to an organization where I can apply my knowledge and grow professionally.

CERTIFICATES

CompTIA A+ (07/2024)

CompTIA A+ is the preferred certification for technical support and IT operational roles.

CompTIA ITF+ (05/2024)

CompTIA IT Fundamentals exam focuses on the essential IT skills and knowledge.

CompTIA Network+ (Exam Scheduled For December)

CompTIA Network+ validates the skills needed to securely establish, maintain and troubleshoot the essential networks that businesses rely on.

WORK EXPERIENCE

FC Associate (Seasonal)

Amazon Fulfillment Center

10/2024 - Present

Tucson, AZ

Achievements/Tasks

- Maintained continuous on-foot presence during ten-hour shifts.
- Consistently sustained a units per hour (UPH) rate exceeding 187, equating to one package every 19 seconds, maintaining high productivity in a fast-paced environment.
- Completed all safety training modules and adhered to strict safety protocols, promoting a safe work environment for all associates.
- Frequently lifted items to pack weighing up to 40 pounds, ensuring smooth workflow and efficiency.

Contact : Kat G. - (765) 767-0289

FC Associate (Seasonal)

Amazon Fulfillment Center

10/2023 - 04/2024

Tucson, AZ

EDUCATION

Networking/Cyber Defense (AAS)

Pima Community College (PCC)

08/2024 - 05/2026

Tucson, AZ

Additional

- **Certificate:** IT Support Specialist

TECHNICAL SKILLS

Hardware troubleshooting

Software troubleshooting

Operating systems

Security Practices

Configuring devices

SOFT SKILLS

Multitasking

Teamwork

Communication

Flexibility

Work ethic

Time management

Problem solving

LANGUAGES

English

Native or Bilingual Proficiency

Spanish

Native or Bilingual Proficiency